

Dated: April ,2022

Chief Operating Officer,
Shaheed Mohtarma Benazir Bhutto Institute Of Trauma,
Chand Bibi Road, Karachi

Subject: Offer for Operation, Running, Repair And Maintenance of Telephone Exchange at Shaheed Mohtarma Benazir Bhutto Institute Of Trauma (SMBBIT), Karachi

Sir,

We, are pleased to offer our best possible prices for the above subjected bid, as follows:

A. Human Resources

S. #	Particulars	B.O.Q	Per Month Amount Offered	Per Year Amount Offered
1	Engineer	1	73,600.00	883,200.00
2	Technician	4	57,500 X 4 = 230,000	2,760,000.00
Total		5	303,600.00	3,643,200.00

B. Maintenance and Runing Services of The Telephone Exchange System Installed at 4th Floor

S. #	Description of work	B.O.Q	Per Month Amount Offered	Per Year Amount Offered
1	<p>Maintenance & Services of The Telephone Exchange System Installed at 4th Floor</p> <p>To provide scheduled four times, per annum preventive maintenance (PM) buased on the specific needs of the Equipment</p> <p>Daily routine configuration of II Phones and analog phones, it on demand changing the location and assigning the user privileges</p> <p>CO Trunk status to ensure the incoming and outgoing services</p> <p>Coordination with NTC to rectify the far end issues</p> <p>System health checks</p> <p>Communication system Telephone exchange firmware upgrades</p> <p>Maintain the VoIP services throughout the network</p> <p>Maintain and troubleshoot the Operation soft console application</p> <p>Maintain and troubleshoot the dedicated voice switches</p> <p>Maintain a voice racks with standard labeling and tagging</p> <p>Make sure the connectivity of end prints with voice patch panels via communication servers to provide a smooth voice communication between the users</p> <p>To network is operational</p> <p>Approval of phone set type, monthly port charge and date activation</p> <p>IP telephone firmware (Software updates) are managed centrally to ensure compatibility with the Telephone services</p> <p>Repair of Faulty cards like TN circuits pack including (CO Trunk PRI Card and Analog Cards IP), condition applies as if it can be repaired Otherwise replacement cost is the customer's responsibility</p> <p>Responsible for all voice data security via passwords restriction</p> <p>Manage and configure MDF's to mainan ongoing voice TDM Operations</p> <p>Repair and troubleshoot the MDF tag blocks and strips ports</p> <p>Responsible for the TDM connectivity between CHK and Trauma Centre</p> <p>Responsible of maintaining around 500 users with soft operator's consoles and also managing the cabling infrastructure</p>	1 Job	373,195.00	4,478,340.00
Total			373,195.00	4,478,340.00
Total Amount Offered (A+B)			676,795.00	8,121,540.00

Hope the offer will be accepted and the work shall be awarded to us being on past working and satisfactorily conditions.

Sincerely yours,

For. COMVARE

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TECHNOLOGY FOR INNOVATOR

The Medical Superintendent
Shaheed Mohtarma Benazir Bhutto Institute Of Trauma,
Chand Bibi Road, Karachi

Sir,

We, are pleased to offer our best possible prices for the above subjected bid, as follows:

Subsequent Year's price increase of offered Services (in terms of percentage), in case contract is renewed	
2nd year	<u>10</u> %(percent) Escalation in first year's price
3rd year	<u>10</u> %(percent) Escalation in first year's price

Rate Contract:

Replace faulty telephone sets as per the following price schedule as and when required.

S.#	Item Description	Unit Price
1	Telephone set with CLI facility (as per SMBB Institute of Trauma existing sets) (With Warranty))	4,500/-
2	Telephone set with-out CLI facility (as per SMBB Institute of Trauma existing sets) (With Warranty)	3,500/-

Note:

1. we will ensure that the telephone set are replaced only when it is considered essential and approved by the Competent Authority Maximum care should be taken to repair the old telephone set for re-use. New telephone set should only be substituted when the old telephone set cannot be satisfactorily repaired. The old replaced telephone set will be returned to the Competent Authority's nominated representative.
2. Telephone set being replaced must be brand new and original.
3. Sales Tax, Income Tax and other Duties on spare parts and services shall be the responsibility of the Contractor. Deductions will be made according to government applicable rules.

Hope the offer will be accepted and the work shall be awarded to us being on past working and satisfactorily conditions.

Sincerely yours'

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